



UNSHELTERED HOMELESS CRISIS

OVERVIEW & UPDATE
ANALYSIS OF QUALITY OF LIFE ISSUES



Chief of Police Jason Hedden

Field Operations Captain
Miguel Pacheco

Patrol
Traffic Unit
Crime Prevention Unit
Animal Services Unit
Code Enforcement

Special Operations Captain
Steve Rodrigues

Professional Standards Unit
Investigations Unit
Special Investigations Unit

Support Operations Manager
Amanda Fortado

Communications Unit
Records Unit
Business Unit

CALLS FOR SERVICE – JULY 2022

CALLS FOR SERVICE **3,399**

SELF INITIATED **712**

REPORTS **645**

ARRESTS **256**

Population: 71,531
Authorized Sworn: 86
Officers (Per Capita): 1.20

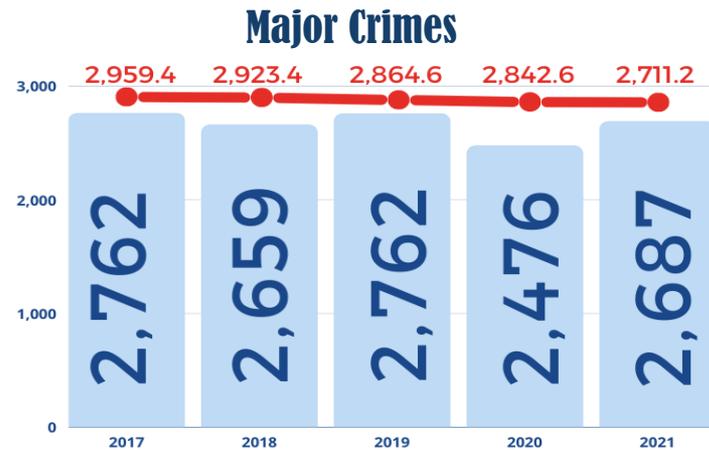


TRENDS IN PUBLIC OPINION

Turlock residents supported paying more taxes to get the City services that they wanted, according to a poll commissioned by the Turlock City Council.

When asked about the most serious issue facing Turlock –

- **84%** stated homelessness
- **73%** conditions of neighborhood streets
- **62%** crime
- **49%** cost of housing



Survey completed by Grassroots Lab
Feb 3-9, 2020
525 interviews

COMPASSION WITH ACCOUNTABILITY

- ❑ Officers are constantly required to balance compassion AND accountability
- ❑ Duty to serve those who need and want assistance – each and every time without prejudice, bias or judgment

- *Open Containers/Public Intoxication*
- *Warrants for Arrest*
- *Cars/Trailers/RVs*
- *Shopping Carts*
- *Research and Update Municipal Codes and Ordinances*



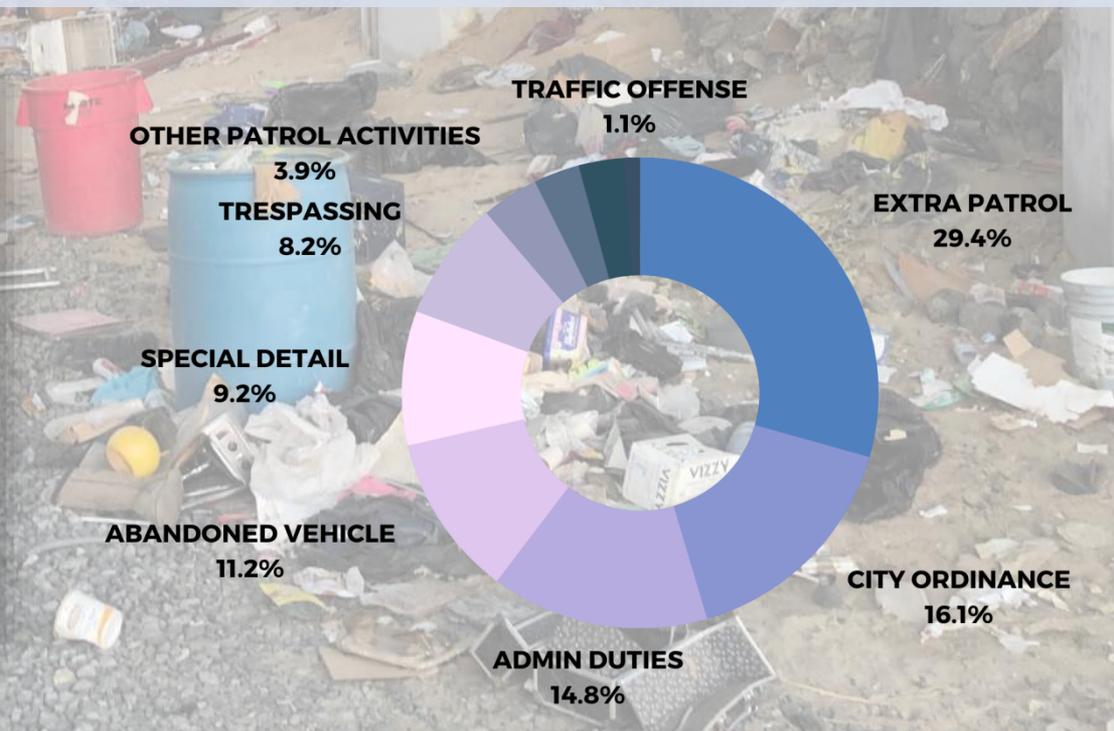


NRO STATS

- **2,116** Calls Generated of Self Initiated Activity

622 (29.4%) Extra Patrol
340 (16.1%) City Ordinance
313 (14.8%) Paperwork/Homeless Admin
313 (11.2%) Abandoned Vehicle
236 (9.2%) Special Detail – Clean Ups

174 (8.2%) Trespassing
82 (3.9%) Other (Hazard, AOA, Code 6, etc.)
66 (3.2%) Suspicious Person/Vehicle
64 (3.0%) Special Detail – Clean Ups
24 (1.1%) Traffic Offense



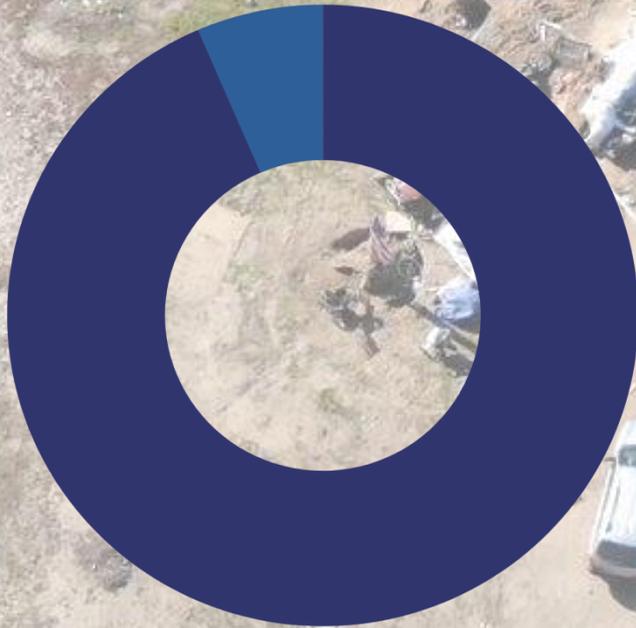
2021 CRIME STATS

8,665 police reports taken

561 (6.5%) of the reports listed individuals who said their address was a shelter or '*transient*'

'HOMELESS' OR TRANSIENT

6.5%



ALL OTHER REPORTS

93.5%

IMPACT ON THE COMMUNITY

- 
- ❑ Threaten the health and safety of the community
 - ❑ Endanger the environment
 - ❑ Influence the quality of life and desirability of Turlock
 - ❑ Impact calls for service and staff time



LIMITATIONS IMPOSED BY FEDERAL COURT

The [Martin v. City of Boise](#) case challenged Boise's enforcement of its Camping and Disorderly Conduct Ordinances against persons experiencing homelessness—those who need to sleep in public in the absence of adequate housing or shelter.

Last year, a panel of the 9th Circuit Court held that “[as long as there is no option of sleeping indoors, the government cannot criminalize indigent, homeless people for sleeping outdoors, on public property, on the false premise they had a choice in the matter.](#)” Following that ruling, the City of Boise petitioned the entire 9th Circuit Court to rehear the case (“*en banc*”), which was rejected in April.

Boise then asked the Supreme Court to hear the case. They affirmed that within the 9th Circuit Court, “the Eighth Amendment preclude[s] the enforcement of a statute prohibiting sleeping outside against homeless individuals with no access to alternative shelter.”

ADVANCEMENTS IN POLICE RESPONSE

❑ Coordinated Efforts

- ❑ City of Turlock C.A.R.E. Team
- ❑ Stanislaus County C.A.R.E. Team
- ❑ Turlock Public Works
- ❑ Caltrans & CHP
- ❑ Homeless/Blight Workgroup
- ❑ Many more



LARGE PROJECTS

March 16, 2021 Turlock City Council voted unanimously to ratify that proclamation of a Local Emergency for the Unsheltered Homeless Encampment Crisis (UHEC).

March 15 – April 1, 2021 First operational period began



Goals:

- Provide Resources** (*County CARE, dumpsters, transportation, etc.*)
- Vacate and Clean**



Prevention:

- Education**
- Semi-permanent fence**
- Remote Monitoring**

1400 W MAIN ST

LARGE PROJECTS



1400 W MAIN ST

LARGE PROJECTS



1400 W MAIN ST

LARGE PROJECTS

BEFORE



AFTER



1400 W MAIN ST

LARGE PROJECTS

April 2 – April 15, 2021 Second operational period begins



W Glenwood Ave

LARGE PROJECTS

April 16, 2021 - Present Other large projects completed

BEFORE



AFTER



TAYLOR RD

LARGE PROJECTS

BEFORE



AFTER



TAYLOR RD

LARGE PROJECTS



S FIRST ST

LARGE PROJECTS

BEFORE



AFTER



GOLDEN STATE BLVD

WEEKLY PROJECTS

500 S TULLY

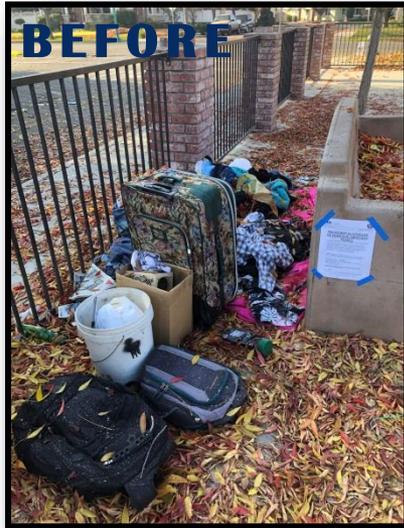


TAYLOR CT



DAILY PROJECTS

BROADWAY PARK



DENAIR PARK





C.A.R.E TEAM

Contacts

TURLOCK POLICE DEPARTMENT CONTACT FORM

NAME: _____ OFFICER: _____
 PHONE NUMBER: _____ LOCATION: _____
 DESCRIPTION: _____ DATE / TIME: _____
 Race Sex Build
 White Black Male Thin
 Hispanic Asian Female Average
 Other Hefty

1. How many years have you been homeless in Turlock?
 2. If you are not a lifetime resident, where are you from?
 3. Do you have a plan (staying in Turlock, living elsewhere, etc.)?
 4. What services are you currently receiving?
 5. Are you seeking any services?
 6. Do you have any family in Turlock or Stanislaus County?
 Yes No

Name (s)	Phone Number	Relationship	Location

7. Is there anyone else living with you? Yes No

Name (s)	Phone Number	Relationship	Plan (staying in Turlock, destination, etc.)

Resources given

TURLOCK POLICE DEPARTMENT REPORTING & RESOURCE GUIDE

LOCATION: _____

SHELTERS

WE CARE PROGRAM
 219 S Broadway
 (209)620-2414
 Open year-round (closed mid-July)
 Open to males over 18 years and older and have
 onsite mental health staff.
 8:15PM - 8:00AM Daily

TURLOCK GOSPEL CENTER
 (209)656-1033
 EMERGENCY SHELTER • PERMANENT SUPPORTIVE HOUSING • HOMELESS PREVENTION
 Open to women and children (boys 10 years and
 younger) on a first come, first serve basis, starting at
 4:15PM.

437 S Broadway
 Shelter
 Restoration Program
 4:30PM - 7:00AM Daily
 Program open to men and women that offers housing,
 meals, counseling, education, job training and support.

EMERGENCY SHELTER • CASE MANAGEMENT • HYGIENE SERVICES
Have you been a victim of a crime or at-risk?

HAVEN WOMEN'S SHELTER (209)664-8131
 24 Hour line (888)464-2236
Rape Crisis Hotline (209)827-8538
 If you have been the victim of a crime, you can request emergency shelter,
 assistance with restraining orders and many other services.

EMERGENCY SHELTER • LEGAL ADVOCACY • CASE MANAGEMENT

MEDICAL & SUBSTANCE ABUSE SERVICES

THE PREGNANCY CENTER TURLOCK RECOVERY
 134 Regis St 2101 Geer Rd, Ste 120
 (209)656-0096 (209)664-8036
 Mon - Thur, 10:00am - 5:00pm Mon-Fri, 8:00am - 5:00pm
 Free pregnancy testing (ultrasounds, Mental health, reproductive and
 STI testing and medical services. recovery)

2-1-1 STANISLAUS COUNTY
 DIAL 2-1-1 24/7 for free, confidential and personalized assistance.
 HEALTH CARE • SENIOR SERVICES • CRISIS SERVICES

FOOD

TURLOCK GOSPEL MISSION
 437 S Broadway
 (209)656-1033
 8:00AM - 8:30AM Breakfast, Daily
 12:30PM - 1:00PM Lunch, Daily
 6:00PM - 6:30PM Dinner, Daily

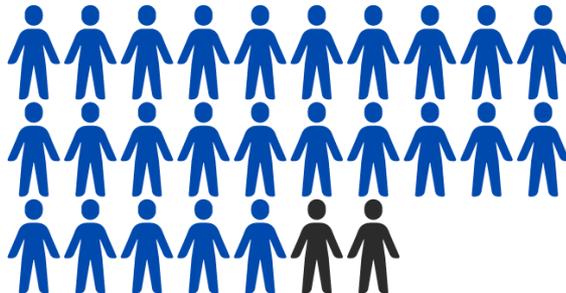
UNITED SAMARITANS (Updated 4/1/2022)
 Mobile Lunch Truck,
 (209)668-4853

Available Mon - Fri:
 12:30PM - 1:15PM Villa Habada Apts - 3514 W. Havelua
 12:15PM - 12:25PM Encina Church/Canal Dr. - Michel/Denier
 12:30PM - 12:45PM East Avenue Women (on East Ave)
 12:45PM - 12:55PM Community Center (off Lockwood by Alpha)
 1:00PM - 1:10PM Tullock Senior Apts (on Alpha)
 1:10PM - 1:20PM Health Final Dr. off F St.
 1:30PM - 1:45PM Break
 2:00PM - 2:15PM West Ave South Center of W. Ave & G. Ave
 2:15PM - 2:30PM Columbia Park (off G St.)
 2:30PM - 2:45PM Duffin Ave. (between W. Main & Park St.)
 2:45PM - 2:55PM Park Commons (Park Street)
 3:00PM - 3:10PM Lumber Way (between A. Lumber Way)
 3:15PM - 3:25PM Ruben Sanchez Center (255 N. Orange St.)

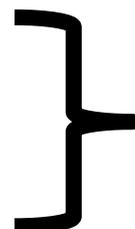
SALVATION ARMY
 893 Lander Ave. Food Pantry
 (209)669-5366
Available Mon - Thur
 9:00AM - 12:00PM
 1:00PM - 3:00PM

Boxed lunches are available for those with ID, proof of address and income
 • CALL FOR FURTHER INFORMATION •

Referrals to the County C.A.R.E. Team



27 Referrals

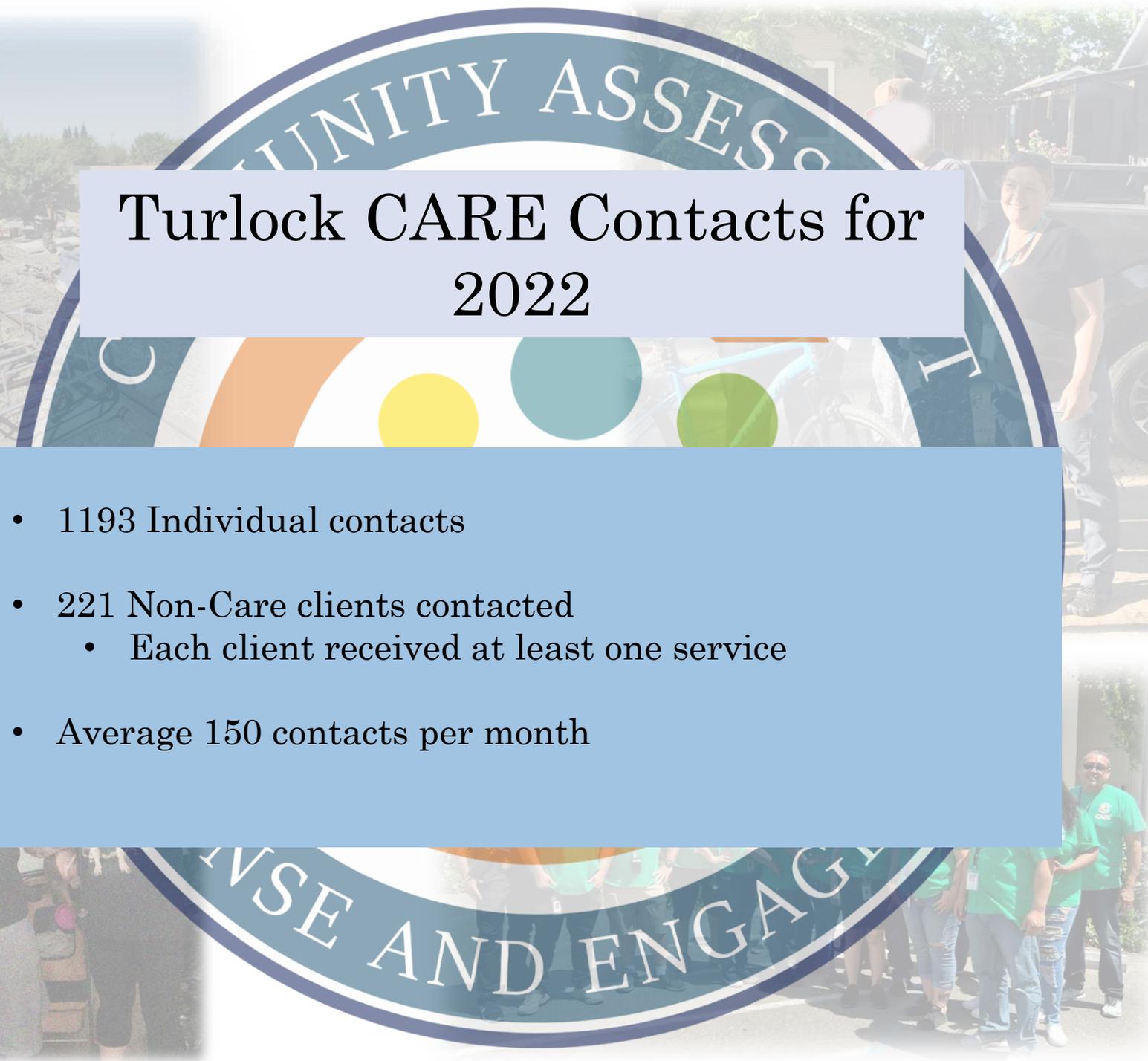


- 15 Case Managed by CARE
- 4 Connected to a Treatment Team
- 4 Connected to housing
- 2 Currently in custody
- 2 Refusing assistance

CARE Turlock Pop Up Event



- 100 participants
- 21 vital documents
- 20 Substance Use referrals
- 35 medical referrals
- 25 Mental Health referrals



Turlock CARE Contacts for 2022

- 1193 Individual contacts
- 221 Non-Care clients contacted
 - Each client received at least one service
- Average 150 contacts per month

PROGRAMS & EVENTS



Business Watch
Cadet Program
Chaplain Program
Meet and Greet with the Chief
Community Academy
Stanislaus Area Crime Stoppers
Community Advisory Board to the Chief of Police
Explorer Program
Neighborhood Watch
National Night Out (NNO)
Open House
Operation Blue Santa (OBS)
Rape Aggression Defense (RAD)
Ride Alongs
School Watch
Volunteer in Police Services (VIPS)
Youth Academy



BUSINESS WATCH

For more information contact the Crime Prevention Unit at (209)656-3153

BUSINESS WATCH

- 01 IDENTIFY**
Start documenting concerns your business is facing.
- 02 ASSESS & EVALUATE**
Reach out to other businesses to see if they are having similar issues.
- 03 IMPLEMENT**
Contact the Crime Prevention Unit to register your location. We can provide resources, security tips and more!

Businesses lose thousands of dollars each year due to incidents of theft, property damage and citizens feeling unsafe. Suspicious or criminal activity in and around your business often leads to a decline in customer foot traffic and an increase in employee turnover. You can join the effort to prevent crime in your area by connecting with other businesses in your area and law enforcement!

Larceny Trespass Vandalism
Burglary Robbery
Fraud Disturbances
Embezzlement

Turlock Police Department
Crime Prevention Unit
(209)656-3153

PROPERTY DAMAGE & THEFT PREVENTION

SECURITY
Criminals do not like to be seen, so encourage employees or security to greet every customer. If you notice re-occurring criminal activity, alert neighboring businesses!

LIGHTING
The exterior of the store should be illuminated at night or when the business is closed. This will allow criminals to be identified more often by cameras or witnesses.

WINDOWS
Allow citizens to watch out for your store. Storefronts should offer visibility to the street and be free of unnecessary signage or obstructions.

TRAINING AND POLICIES
Any criminal activity at a workplace can be stressful for employees; offer training and resources. Review your theft policies and gather input from management, employees and law enforcement to learn the best practices.

CONTACTS
After hours emergency contacts should be on file with the Turlock Police Department. Try to update them annually or when any changes are made.
Encourage employees and customers to call when they feel unsafe or report online when a crime has already occurred and there is NO suspect information.

TURLOCK POLICE DEPARTMENT
NON-EMERGENCY DISPATCH
(209) 668-1200

ONLINE REPORTING
<https://ci.turlock.ca.us/police-dispatch/crime-report/crime/>

BUSINESS WATCH BULLETIN
TURLOCK POLICE DEPARTMENT
244 N BROADWAY, TURLOCK, CA 95380

CRIME & COMMUNITY INFORMATION ANALYST
(209) 664-7329

CIB 22-02 TP22002152 5/24/2022

SKIMMERS FOUND / MASS EBT THEFT - POSSIBLE SUSPECTS

Suspect #1
Suspect #2
Suspect #1
Suspect #2

- Targeting self-checkout
- Skimmer concealed under jacket
- 10 second install
- Check all card readers regularly (hourly)
- Monitor cameras
- Report any skimmers

SKIMMER CARD READER USED: INGENICO, ISC Touch 250

Two male suspects dressed in hats, sunglasses, black cloth facemasks and jackets entered Walmart Neighborhood Market (2480 Geer Rd) on 3/10/2022 at 11:25AM and installed a skimmer (INGENICO, ISC Touch 250) in less than 10 seconds. Suspect #1 concealed the skimmer under his jacket. It is believed that these suspects could be targeting grocery stores with self-checkout registers and gas stations.

We are encouraging businesses to check card readers of ANY MODEL regularly by pulling on the cover. If skimmers are found, promptly close the register and contact the Non-Emergency Dispatch Line at (209)668-1200. Have an employee start reviewing security cameras to identify the date and time the skimmer was installed. The officer will need to take pictures of the skimmer installed on the register, as pictured above, for evidence.

If employees see two males matching the description above (hats, sunglasses, facemasks, jackets etc.) entering the store and use self-checkout, contact the Non-Emergency Dispatch Line at (209)668-1200. Do not engage with the suspects - no threats, violence or weapons were reported during the incident, but employees should use extreme caution. Please attempt to get pictures, description or the license plate of the vehicle they are driving. It is possible that they would have to return to the same machine.

For more information contact Officer Lupe at jlupe@turlock.ca.us.

OFFICIAL USE ONLY
THIS INFORMATION IS CONFIDENTIAL AND NOT FOR PUBLIC USE.

HANDOUTS & TIPS

CRIME BULLETINS

BUSINESS WATCH

For more information contact the Crime Prevention Unit at (209)656-3153



STREET SIGN



WINDOW DECAL

QUESTIONS



Turlock Police Department
(209)668-5550

Crime Prevention Unit
(209)656-3153

Non-Emergency
(209)668-1200

Emergency
9-1-1

Turlock Police Department | 244 N Broadway | (209)668-5550 | (209)668-1200

THANK YOU FOR YOUR CONTINUED SUPPORT